

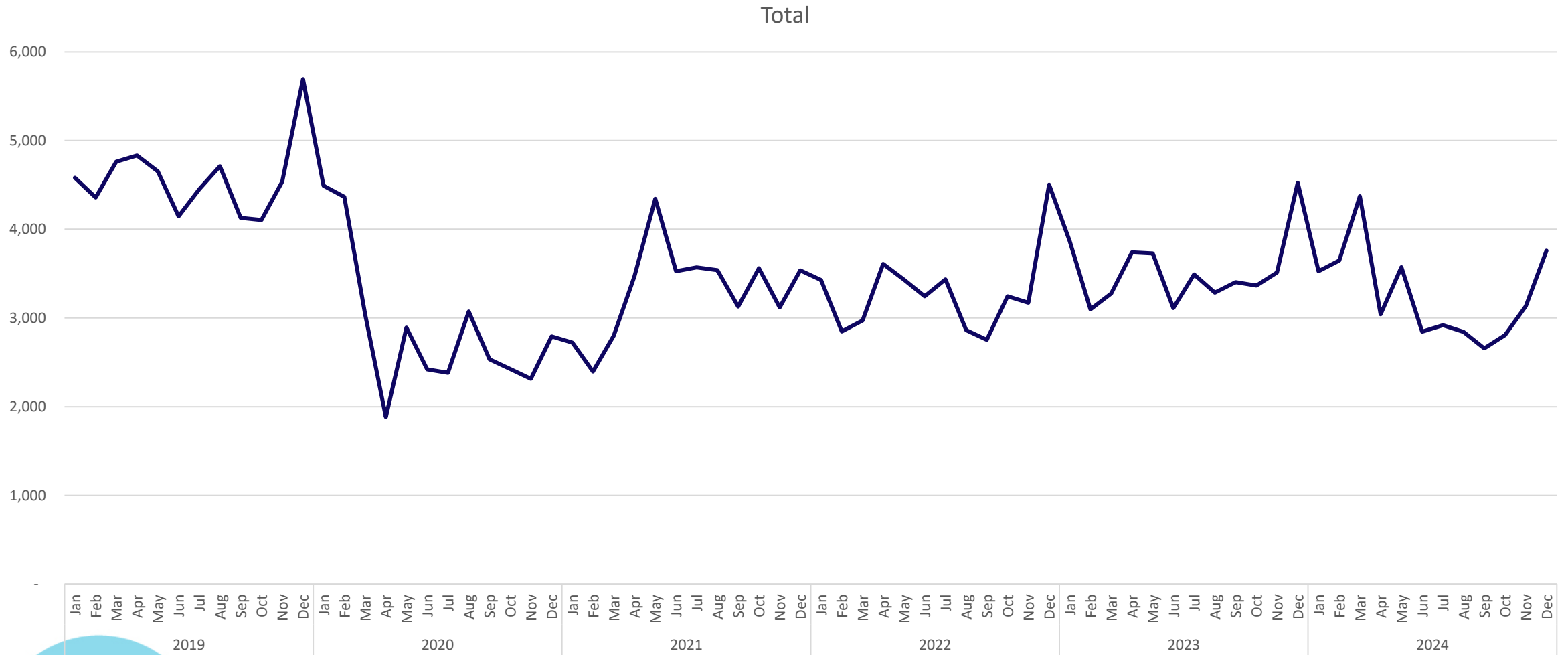
GP Out of Hours Service data pack

February 2025

Overall base activity 2019 -2024 for the GP Out of Hours service

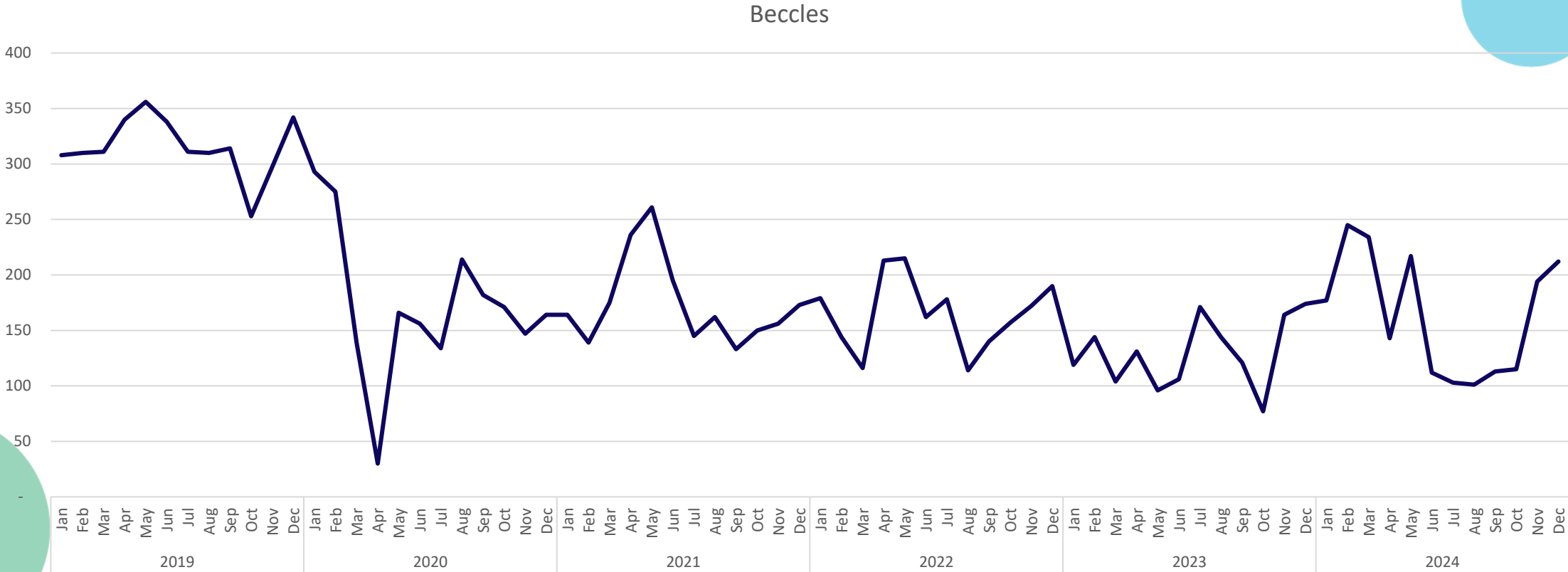
Base	2019	2020	2021	2022	2023	2024	Total
Beccles	3,790	2,071	2,089	1,980	1,551	1,966	13,447
Dereham	1,769	972	1,395	1,323	1,643	487	7,589
Fakenham	842	250	98	159	88	29	1,466
Great Yarmouth	9,508	6,734	8,808	10,111	10,976	9,944	56,081
King's Lynn	11,890	7,207	8,214	8,870	9,412	9,271	54,864
Lowestoft	4,283	2,357	1,710	886	684	619	10,539
North Walsham	5,287	3,087	3,454	2,988	3,188	2,271	20,275
Norwich	14,169	10,174	11,943	12,237	13,564	13,039	75,126
Thetford	3,419	1,762	2,004	949	1,297	1,503	10,934
Total	54,957	34,614	39,715	39,503	42,403	39,129	250,321

Overall base activity 2019-2024 for the GP Out of Hours service



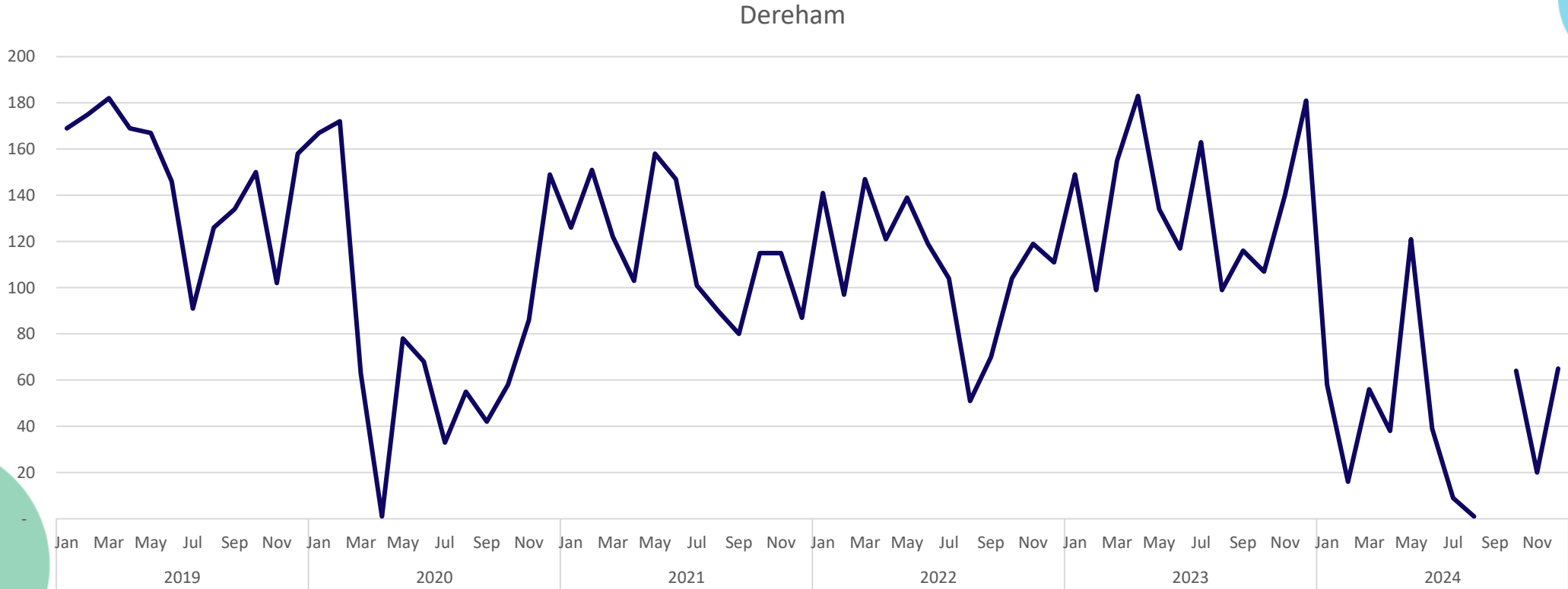
Beccles Out of Hours Base 2019-2024

- Beccles



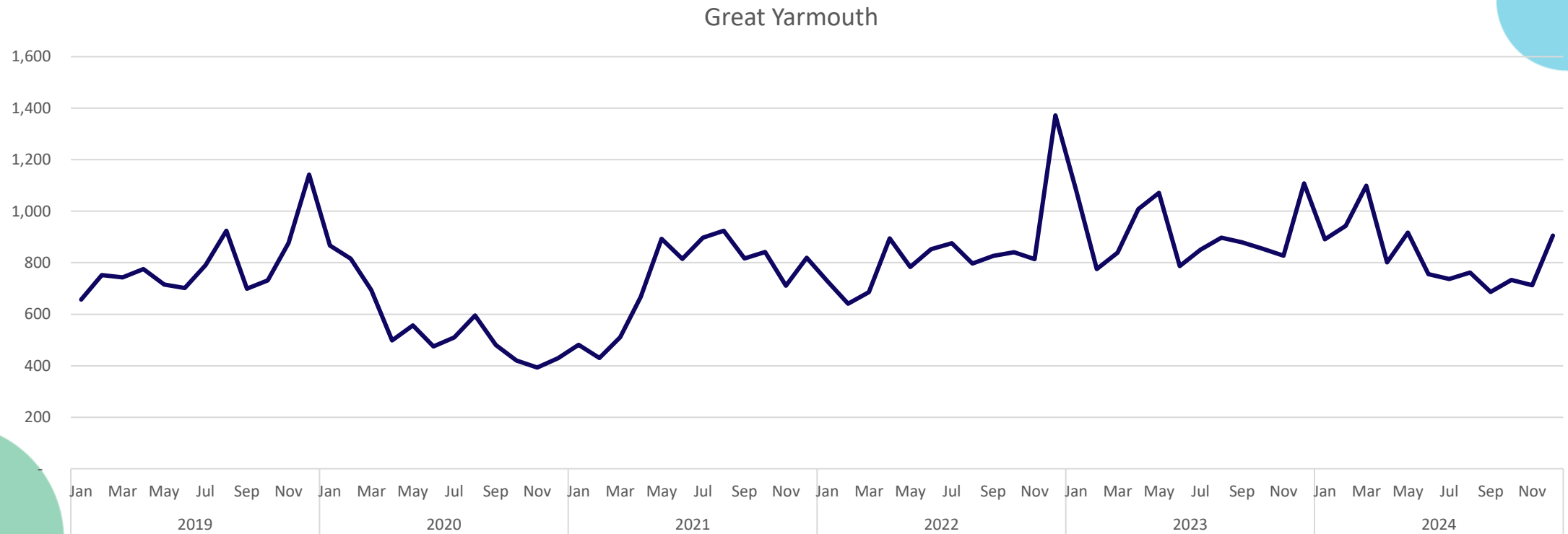
Dereham GP Out of Hours Base 2019-2024

Dereham



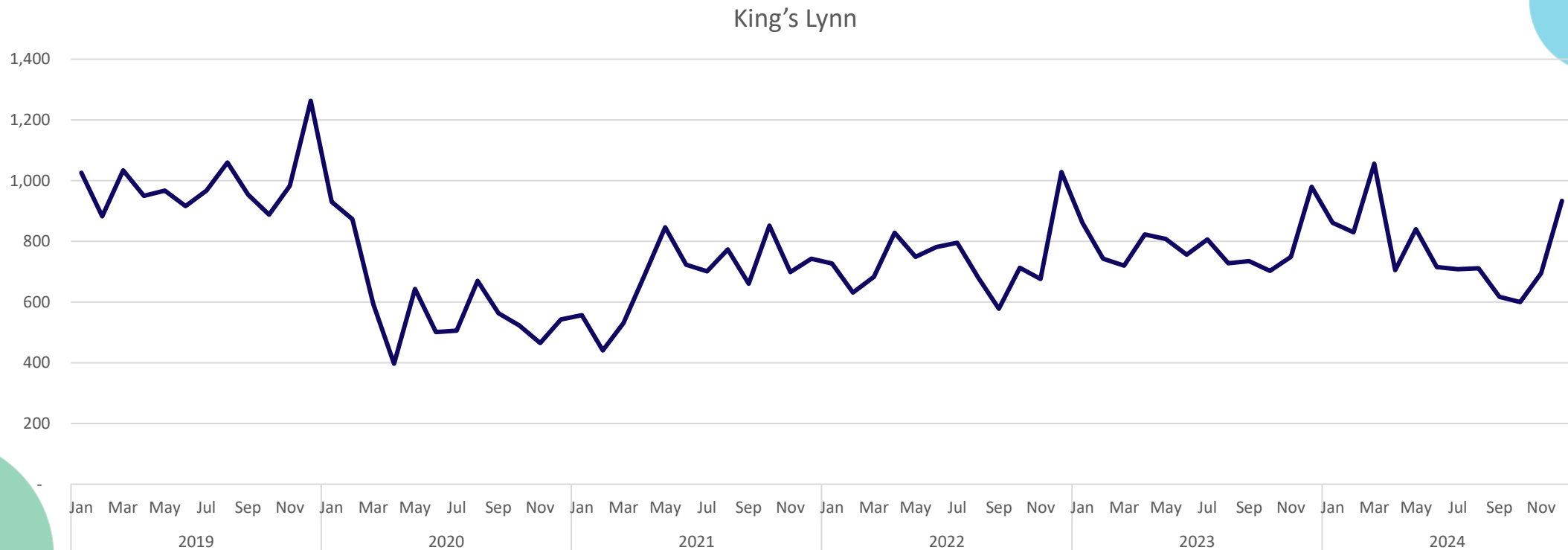
Great Yarmouth Out of Hours Base 2019-2024

- Great Yarmouth



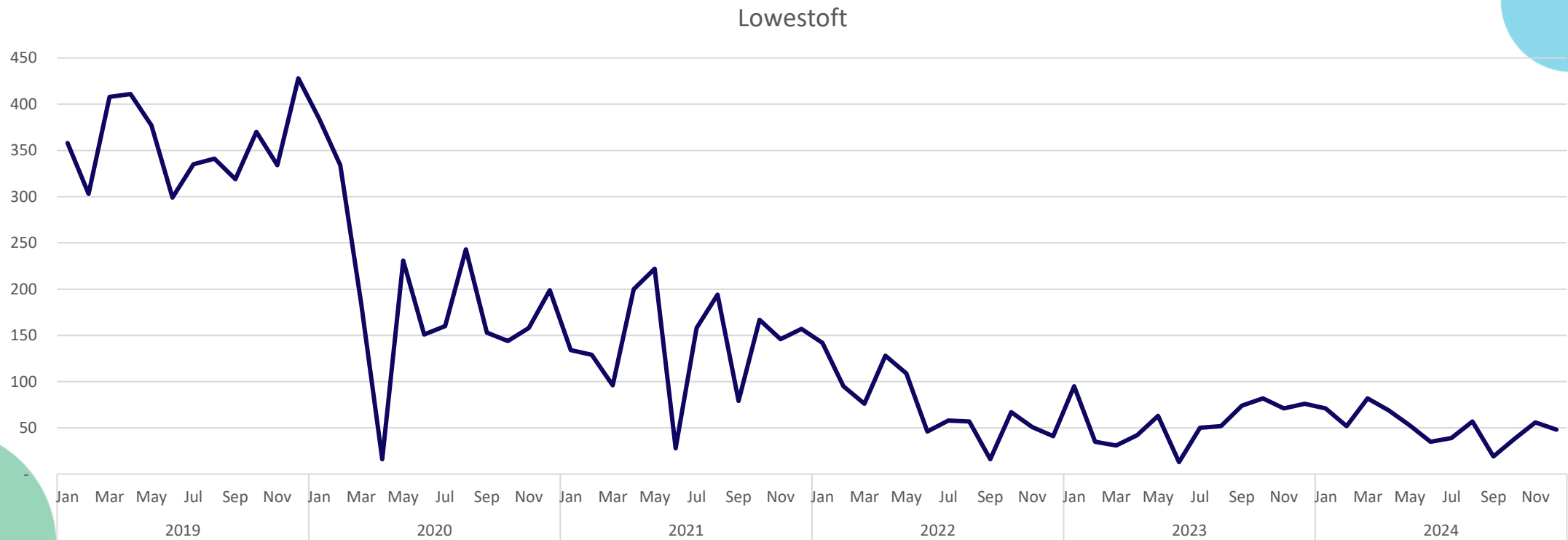
King's Lynn Out of Hours Base 2019-2024

- Kings Lynn



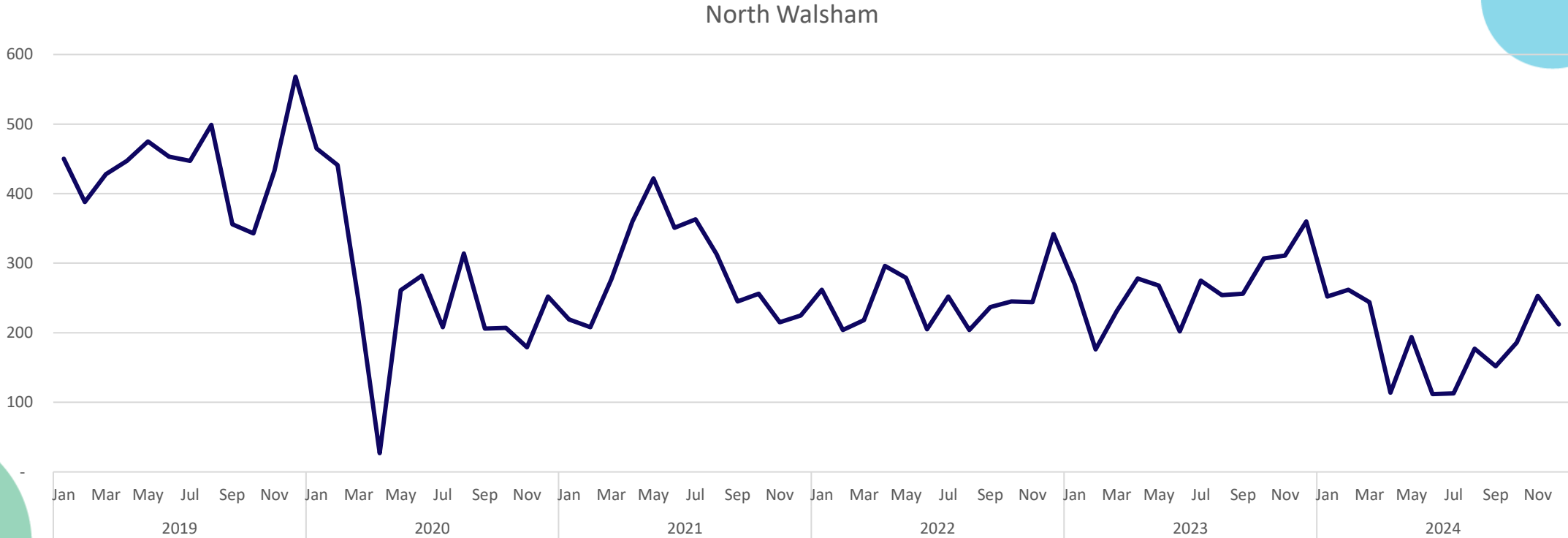
Lowestoft Out of Hours Base 2019-2024

- Lowestoft



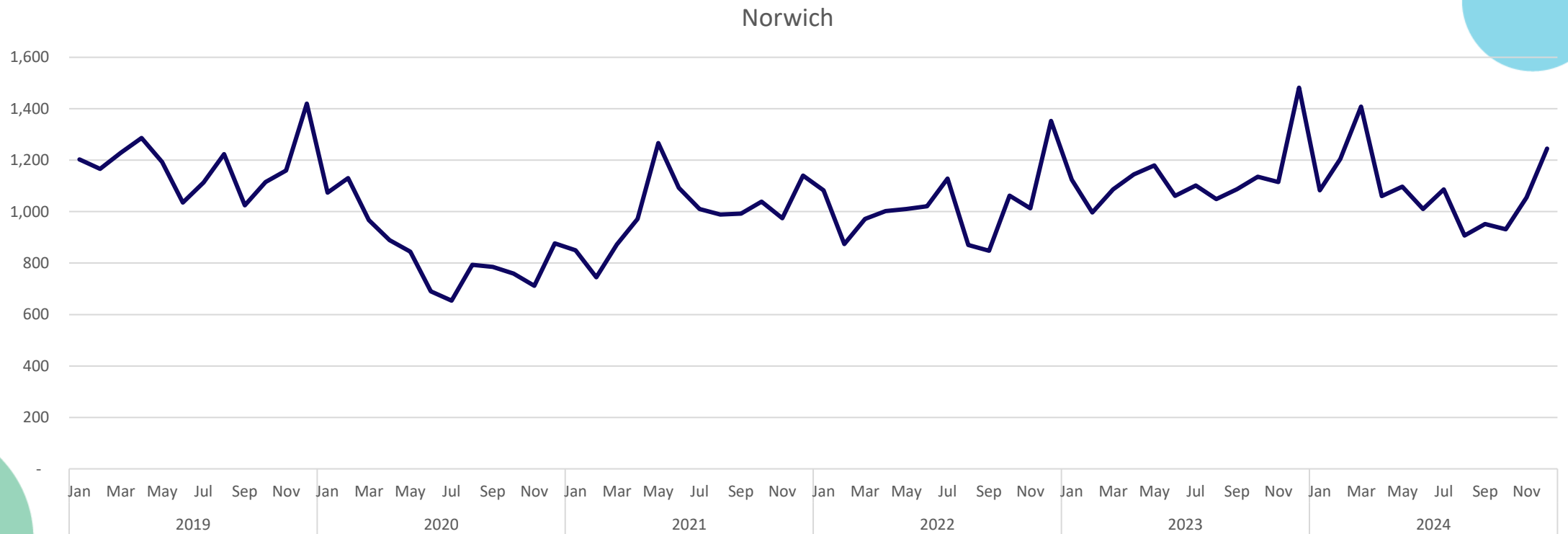
North Walsham Out of Hours Base 2019-2024

- North Walsham



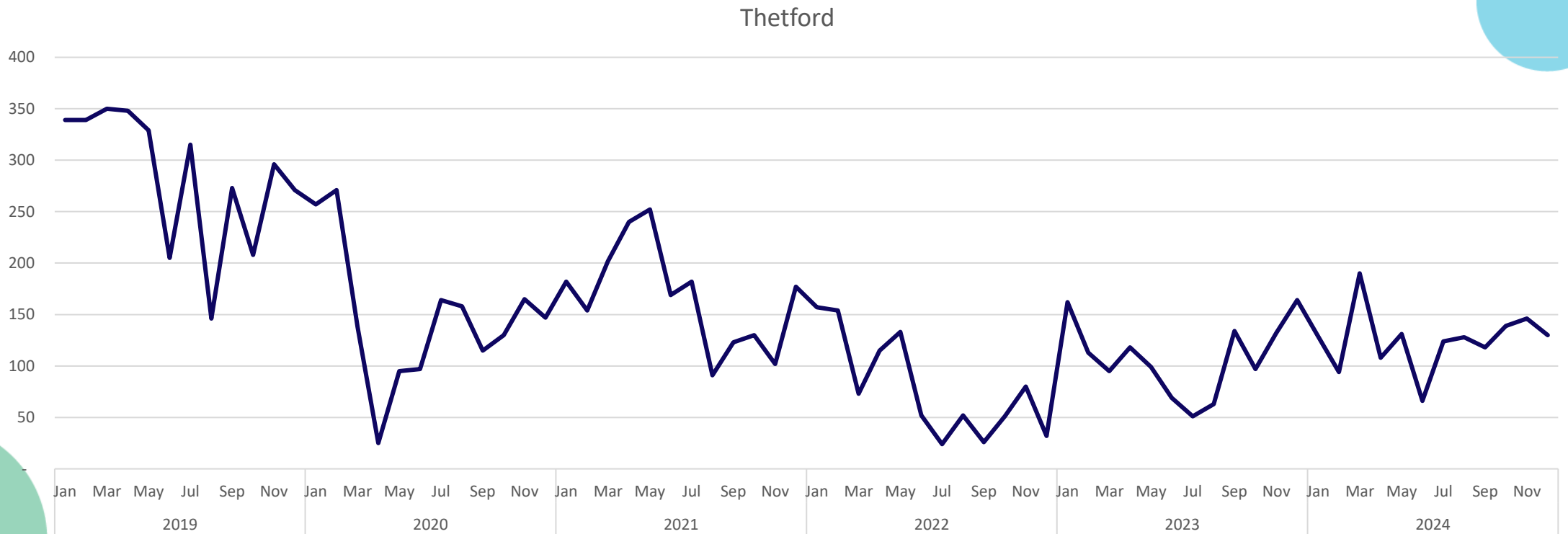
Norwich GP Out of Hours Base 2019-2024

- Norwich



Thetford GP Out of Hours Base 2019-2024

- Thetford



Overall activity that been triaged by NHS111/GP OOH 2019-2024

This table shows there has been an increase in the number of people that have called NHS 111 and have been helped over the phone. These people have not needed to go to one of the GP Out of Hours bases or needed a home visit.

Year	2019	2020	2021	2022	2023	2024	Total
Sum of triage activity	60,531	65,987	67,592	63,471	60,585	70,744	388,910